

20 day Northern and Southern Europe Tour

VISITING: Denmark, Sweden,
Germany, Switzerland, France, Spain, Portugal and
more!

FLYING WITH:



DEPARTING: 25 April & 9 May 2012

PRICE: FROM \$6580* PER PERSON (TWIN SHARE)
EARLY BIRD DISCOUNT OF \$300 PER PERSON
IF YOU BOOK AND PAY DEPOSIT BY 31ST DEC 2011
*Airport taxes, tippings and some other costs not included.
Please enquire in store.

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Itinerary

B = breakfast provided , L = lunch provided , D = dinner provided

DAY 1. MELBOURNE /SINGAPORE

Assemble at Melbourne International Airport, where your Friendly Tour Escort is waiting to welcome you. Once all boarding procedures in order, we are off. Enjoy your meal, a film and a good snooze, we head for Singapore. (Meals on board)

DAY 2. SINGAPORE/ COPENHAGEN

Arrival at Changi International for a short transit for some last minute shopping. A quiet touch-down at Kastrup airport where our local coach captain will soon carry you to the city. Our guided city tour leads us through the town its old world charm. Passing by CHRISTIANSBORG Palace, the Stock exchange with the unique intertwined dragons' tail on the roof. The H.C. Andersen's Boulevard and the statue of the man himself, the Vesterbrogade with the naughty quarter that "Liberated Copenhagen " is so well known for. Afterwards, the State Art Gallery and Nyboder designed by King Christian IV about 350 years ago and AMALIENBORG PALACE, now the winter residence of the Royal Family. It is indeed one of the most beautiful squares in Europe. Finally, a must for every visitor, is to drive down the harbour park, all the way from Giffion fountain to the pretty Little Mermaid. In the afternoon, get into the tempo quick on Stroget, the main thoroughfare next to the city hall, it is a fascinating mile-long shopping street maintained for pedestrians only. At the end of it, is Kongens Nytorv, the King's Square, where the Royal Theatre stands. Nyhavn, the rowdy sailors' district, is just a short walk away. You will find an astonishing variety of sights and activities; the gaiety and charm of a continuing festival (during Summer months) in every area. (B.L.D)

DAY 3. TOUR OF MALMO - SWEDEN/HAMLET CASTLE - DENMARK

Across the Oresund we go this morning. Almost 16 KM long, it is one of the longest suspension bridges in the world. At the other end is the University Town of Malmo, also known as the "Capital" of the Swedish southern-most province Skåne. Visit St. Gertrud, a 16th century old preservation where the half timbered buildings are the attractions. There is also the Malmöhus Castle from the 15th century or the quite opposite when it comes to architecture; Turning Torso, a remarkable building that has got world attention for its uniqueness. We have some time here for you to wander around the lively shopping district before we make our way to the northern part of Denmark in the afternoon. Visits to Kronborg Castle at Elsingor, where it was immortalised by the English play-Shakespeare's Hamlet. Continue our tour ending at the centre of Copenhagen once again this late afternoon. For those who wish to stay behind after dinner, may we suggest you to join in the celebration at Tivoli Gardens. You are free at your own discretion. (B.L.D)



DAY 4. RODBY/PUTTGARDEN/HAMBURG (GERMANY)

After a hearty breakfast, we set off to the port of Rodby where we take a short trip to Puttgarden port in Germany. Once we are on the European continent, our new coach awaits. A short trip takes us to the Hanseatic league township of Hamburg. She boasts 31 theatres, 6 music halls, 10 cabarets and 50 state and private museums. Of the 4,000 restaurants, 2,400 offer foreign cuisine. The banks of the Elbe and the Alster rivers are ideal for a stroll. The port sight-seeing trips are impressive and they offer a special perspective on the panorama of Hamburg later. Our coach makes an orientation drive along the heart of the city. In summer, sails are seen alongside larger ships at the inland harbour. This evening, why not take a peep at the red-light St. Pauli district of the famous Reeperbahn -It is a wild show out there.. (B.L.D)

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DAY 5. HAMBURG/HEIDELBERG/KARLSHRUE

We continue our journey on the trusty coach passing by the commercial and industrial towns and cities such as Hanover, Göttingen and Kassel to arrive in the student prince city of Heidelberg. Before our dinner at the Asia restaurant by the Old Tower bridge, breathe in history as you stroll through the Altstadt where large number of campuses are located alongside its busy shopping and department stores. Look up at the trees lined hillside to discover the world famous 13th century Heidelberg Castle, the foundations of which go way back to mediaeval times. (B.L.D)

DAY 6. KARLSHRUE/RHINE-FALLS/LUCERNE LAKE RESORT AREA (SWITZERLAND)

Down south we go, into the Garden Country of Europe –Switzerland. Regardless of the time in the year, visitors are in for treats of charm and beauty. We stop at the canton of Schaffhausen where we come to view the Rhine falls, Europe's largest waterfall. It is truly magnificent, not so much for their height (a mere 23m) but for its' impressive breadth (150m). The village of Sisikon by lake side of Lucerne is our home for the next two nights. It is situated in the middle of the Canton of Uri, amidst the grandeur of the Alps and the Vierwaldstattersee. (B.L.D)

DAY 7. LUCERNE LAKE/ENGELBERG MOUNTAIN VALLEY TOUR

You ascend to 3000 feet above sea level over the lake to come face to face with Engelberg village. Here is where you see quaint Swiss mountain village and the enormous monastery at the end of the village. You will have an opportunity to visit the famous Mount Titlis, first in the world to have revolving jumbo cable car, a ride to its summit at 10000 feet above sea level is exhilarating. Later, we return to Lucerne for short tour and free time. As we drive along the shores laced with weeping willows, graceful swans and mandarin ducks, it will surely capture your heart and to slow down your pace for a second look. Visit the Lion Monument commemorating the bravery of Swiss Guards; the Old wall with its 11 watch towers; the Kappell Bridge and the beauty of its Rococo Churches. There are numerous Swiss watches show halls; chocolate shops to spend a good few hours. Return in the evening for dinner in hotel.. (B. L. D)



DAY 8. LUCERNE/BERNE/GENEVA

Today we make our way to Berne. It is a UNESCO World Heritage listed site and walking with your tour manager from the rail station through arcades of shops and stores, we see a compact mediaeval cityscape to which the romantic Swiss capital owes its charm. Cross the River Aare, we come to the Bear pit, for the glimpse of those cute cuddly animals. Do not forget a memorial snap shot, as a proof that you were here! In the late afternoon, we come face to face with the symbol of the lake and the city, the jet d'eau near the English Garden. This is Geneva, the cosmopolitan ambiance is reflected in the area where U.N. congress and offices are located. We enjoy our orientation drive around town, see the Rose Garden, the water jet, the flower clock, and of course the International Red Cross and more. Dinner in Chinese restaurant before we check in to the hotel on the French side of the city. (B.L.D)

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DAY 9. GENEVA/AIX en PROVENCE/NICE (France)

Heading south in the French county, we can almost smell the aroma of the lavender bush as we skim across its' plain around Aix en Provence. It is here where most of the flowers for perfume are grown and harvested. However, where you are heading is the actual location of the scent industries of the French. Perfume are manufactured and created in the area where you will stay for the next two nights- Nice. (B.L.D)

DAY 10. NICE/ MONTE CARLO (MONACO)

Wake up to perpetually blue skies and scintillating sunshine, this is what you would expect from the resort that has been favourite of the English since the Victorian era. Stroll along the promenade des Angalis (which is the Promenade of the English) to enjoy the blue sea, cool breeze and warmth of the Mediterranean sun by the beach. Later with our coach, we proceed 20KM away along the base hillside road, to visit the principality of Monaco. You discover its fabulous architecture, its impressive Casino and if you wish, enter to where people are playing or only watching the game. You can stroll along the hill walk to view the Royal Palace and the Maritime museum, or through the shops where most popular fashion brands and the most prestigious jewellers are gathered in the Golden Square. Afterwards, we visit the famous Fragonard perfume factory for special scents to bring back home with you at bargain prices. (B.L.D)



DAY 11. NICE/CANNES/MARSEILLES/ARENYS de MAR (SPAIN)

We skim all the way along the Mediterranean Sea, one of the largest inland seas in the world. It is indeed the Blue Coast or Cote de Azur where the rich and famous will seek refuge and enjoy the high living here. Leaving Nice, we pass through the townships of Cannes. The Cannes film festival each August attracts superstars from Hollywood to Bollywood. We enjoy a brief stop at Marseilles after St. Tropez, the rich people's resort. Soon we come to Perpignan and into Spain where we rest our feet at Arenys de Mars, in the vicinity of Barcelona. (B.L.D)

DAY 12. FULL DAY IN BARCELONA

There is never a dull moment in the second largest city of Spain. The city tour takes us into the Old and New Quarters, dissected by the famous La Ramblas pedestrian mall - the focal point. Visit the Tetuan Square, Arch of Triumph, the Magificent Lau Seu Cathedral, and the Christopher Columbus monument by the seafront. Then we drive up to Montjuic, site of the 1992 Summer Olympics for a panoramic view of the city by the sea. Later spent some free time at the Plaza Catalonia, Barcelona's main shopping district and Cort des Inglais department store. This evening, we head back to our hotel on the seaside resort of Costa Brava, why not after dinner, stroll with friends to enjoy the balmy night by the beach or Flamingo dance anyone? (B.L.D)

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DAY 13. BARCELONA/ZARAGOZA/ALCALA de HENEREZ

We bid good bye to the Coast of the Brave, and head west. By lunch time we come to the city of Zaragoza, the capital of Aragon Region. It is the culminant point in the valley of Ebro, Spain's most water-bearing river, in an impressive landscape. We stop here for lunch and time to wander in the largest Cathedral Squares in the region and to admire the Basilica de Nuestra Señora del Pilar, the town hall and the shopping street. In the early evening, we journey through the mountainous region towards Madrid. Sit back, relax and take stock of a fascinating holiday of a lifetime towards Madrid. Overnight in Alcala de Henerez, home of the greatest Spanish play-write –Ceventes. (B.L.D)

DAY 15. MADRID/ESCORIAL/SALAMANCA

In the morning, we come to El Escorial, one of the everlasting monuments commissioned by Felipe II. It includes a church; monastery; library; royal mausoleum and imperial Palace all rolled in to one world heritage building of today. The Palace was intended to combine all the functions of Church and state. It also contains the bodies of all but two of the kings of Spain from Charles V to Alfonso XIII. At close range the beauty of the palace's ornamentation and of its pools and gardens can be seen; but one can also view the small, bare and poorly furnished cell in which Philip chose to die. Later, time to savour the splendid edifice and surroundings. This evening, we arrive into the "OXFORD" of Spain, the most important University town -Salamanca. (B.D)

DAY 16. SALAMANCA/FATIMA/LISBON (PORTUGAL)

Salamanca is a small and friendly Spanish university town. Many students from all over are seen, whether to study Spanish or learn another subject Salamanca is not only a learning center in the country, also a distinguished establishment for many centuries. A short stroll through the township, we see the two Cathedrals, the most beautiful squares of Spain that is the Plaza Mayor. We then continue our journey, feeling the Portuguese air titillating our senses in the afternoon. We then visit the pilgrimage village of Fatima and afterwards continue to Lisbon and then check into the hotel. (B.L.D).



DAY 17. LISBON/END OF THE WORLD SITE TOUR/SINTRA/ESTORIL

It is said that if you come to Lisbon, it is mandatory to visit the northern Coast which is also nicknamed as "The end of the Earth" - indeed an exhilarating experience when you come right to edge of the European Continent. Why not have a certificate printed here, a great souvenir for all visitors. We continue our scenic drive along the shimmering sea along the Estoril Coast. We then visit the town of Sintra and its natural surroundings, confirmed by UNESCO as a World Heritage site. Spread across seven hills, Lisbon offers many delightful and distinctive regions to discover. To the west of the city is Belém, boasting two world heritage sites—the Torre de Belém (Belém Tower) and the Jeronimo Monastery. As we drive along the river Tagus, you will see a huge statue of Christ resembling the one found in Brazil's capital and the Golden suspension bridge we drive along, well it's quite similar to a famous San Francisco one. The day tour ends after your meal back at the hotel. (B.L.D)

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DAY 18 LISBON/HOME BOUND

Depart for airport today after breakfast. Here is where your tour manager and driver bid you farewell and goodbye. You will connect your Singapore Airlines International flight via Frankfurt (B/ meals on board flight)



DAY 19. HOME BOUND

Arrival in to Singapore Changi airport once again. Last minute shopping anybody?? A short break before we continue to fly back to Australia.

DAY 20. ARRIVE MELBOURNE

Soon you touch down at Melbourne Tullamarine International airport. Here is where your Friendly Travel Tour escort bids you farewell. We hope you have carried fond memories of this epic journey and a rich collection of memories to be cherished in the years ahead.



Booking Conditions

1. How to book

Reservations can only be confirmed upon receipt of a deposit of \$200 per person payable to Friendly Travel Service together with a completed and signed booking form and are subject to availability. The balance of payment must be received 45 days prior to departure. If the booking is made within 45 days of departure, then full payment is required immediately upon such booking is confirmed. If the booking is made by yourself and also acting on behalf of other persons, your signature will be taken as having accepted the booking conditions by all the persons concerned.

Late reservations may be accepted subject to availability. In some cases, a higher airfare may be incurred.

2. Cancellations

From the date of booking confirmation, a cancellation service fee of \$200.00 will apply if you cancel your reservation for whatever reason. If cancellation is received:

Between 22 to 44 days before departure: - automatic forfeiture of 20% of total tour package plus airlines' cancellation fee and deposit payment.

Cancellation within 21 days of departure: - the whole tour cost. These fees are imposed by the relevant hotels, overseas operators and transportation companies.

All cancellations must be in writing.

3. Refunds

No refund whatsoever will be made on the accommodation, meals, sightseeing tours and transfers not taken during the period overseas.

4. Reservation and Check-in time

After tickets have been issued, no change is permitted to the outbound or inbound reservations. It is vitally important that you must observe the regulations regarding arrival time for your check-in procedure. Anyone who fails to observe these regulations and subsequently misses the scheduled departure time will bear all the additional expenses for any alternative arrangements made. Such alternative arrangements are subject to availability. Please remember to re-confirm your flight 72 hours before depart from overseas back to Australia.

5. Insurance

At the time of booking, insurance cover is strongly recommended and is available at a moderate premium. This cover may only be taken up between the time of booking and making balance of payment. Details are available at this office.

6. Travel documents (Australian citizens)

Each tour member must hold a valid passport as well as a visa for certain countries. Applications for passport may be made at the Passport Section of the Foreign Affairs Department of each capital city, or at your nearest Post Office.

Visa for some of the countries can be arranged by this office. Passengers are provided with one visa application form for completion and are asked to submit this, together with one recent passport-size photograph and your valid passport (must have 6 months validity from the date of entry) to this office by the due date required if you want us to apply for you. A visa fee (Depends on the fee charged by the country that you visit) will be collected by this office on behalf of the passenger in order to apply for the visa required. Some of the country's visa application forms are available from our office. Please check with our office for updated information.

7. Health requirements

As a precaution we advise that you check with your family doctor. It is advisable that you obtain a copy of the doctors certificate indicating that you are fit to travel if you are over the age of 70.

8. Amendments

After tickets have been issued within 21 days of departure, no amendments to the flight schedules can be made. Any amendment to a confirmed tour booking must be made 45 days before departure and airlines' amendment fee will be applied for each amendment.

9. Tour arrangements overseas

Our tour operators overseas have the control over hotel accommodation, transportation, meals, sightseeing, etc., during the entire period there. These tour operators and their associate agents reserve the right to alter their arrangements due to unforeseen circumstances.

When such an event does occur, Friendly Travel Service Pty. Ltd. shall bear no responsibility.

10. Single Room Supplement

Single room is available on request and a supplement will be required. However, this is only available if it does not create another single room for which no one is prepared to pay for the supplement. If this situation does occur, it is therefore necessary for them to share.

11. Responsibility

Friendly Travel Service Pty. Ltd. (hereinafter referred to as the operator) and their agents act as agent only to the transportation services (airlines, coach companies, railroads, shipping companies), hotels and firms and shall not assume any responsibility for loss, damage, injury, accident, delay, changes in schedule, hotel overbooking or other inconvenience to the passenger whether by reason of defect in any vehicle or through acts of default of any company or person engaged in conveying or housing the passenger or in carrying out arrangements of the tour itself overseas or otherwise in connection therewith. The operator shall not assume responsibility in connection with any of the aforementioned services or through acts of war, national disturbances or causes of nature. The transportation companies, hotels and firms shall be exempt from all liability in respect of any detention, delay, loss, damage, sickness or injury however and by whom-so-ever caused and whatever kind occurring on or to the passenger at any time when the passenger is not on board a carrier or conveyance used or operated by the transportation companies or hotels. The operator, its associates or agents, while taking every care with the passengers' luggage or property, shall not accept any liability for damage, loss or inconvenience in the handling thereof. The Passage Contract in use by the transportation companies or firms concerned shall constitute the sole contract between the transportation companies or firms and purchasers of these arrangements and/or passengers.

12. Law of Contract

The Contract is governed by the Law of the State of Victoria and any legal action arising from there shall be litigated only in the appropriate court having jurisdiction in that State.

13. Disclaimer

Our operating airlines do not by virtue of their endorsements of this brochure represent themselves either as contracting with any purchaser of a holiday from Friendly Travel Service or as having any other legal relationship with any such purchase.

14. All fares are subject to change with or without notice.

Booking Form:

Please complete this form in Block Letters and return it to the address above together with a deposit payment of \$200 per person payable to Friendly Travel Service.

Please read the tour conditions in this brochure carefully before signing this form.

Reservation is only accepted subject to these conditions and will only be confirmed until receipt of deposit payment is attached to this form.

NAME OF TOUR:

MR./MRS. MS/MISS	SURNAME	GIVEN NAME	NATIONALITY	DATE OF BIRTH	PASSPORT DETAILS*
	I				

Please indicate by an "X" if you have not yet obtained a passport.

Name of passenger on behalf of above person(s):

Address:

Postcode:

Home contact number:

Work contact number:

Mobile contact number:

Email address:

I, on behalf of all above person(s), have read, understand and accept the booking conditions.

SIGNATURE :

DATE: