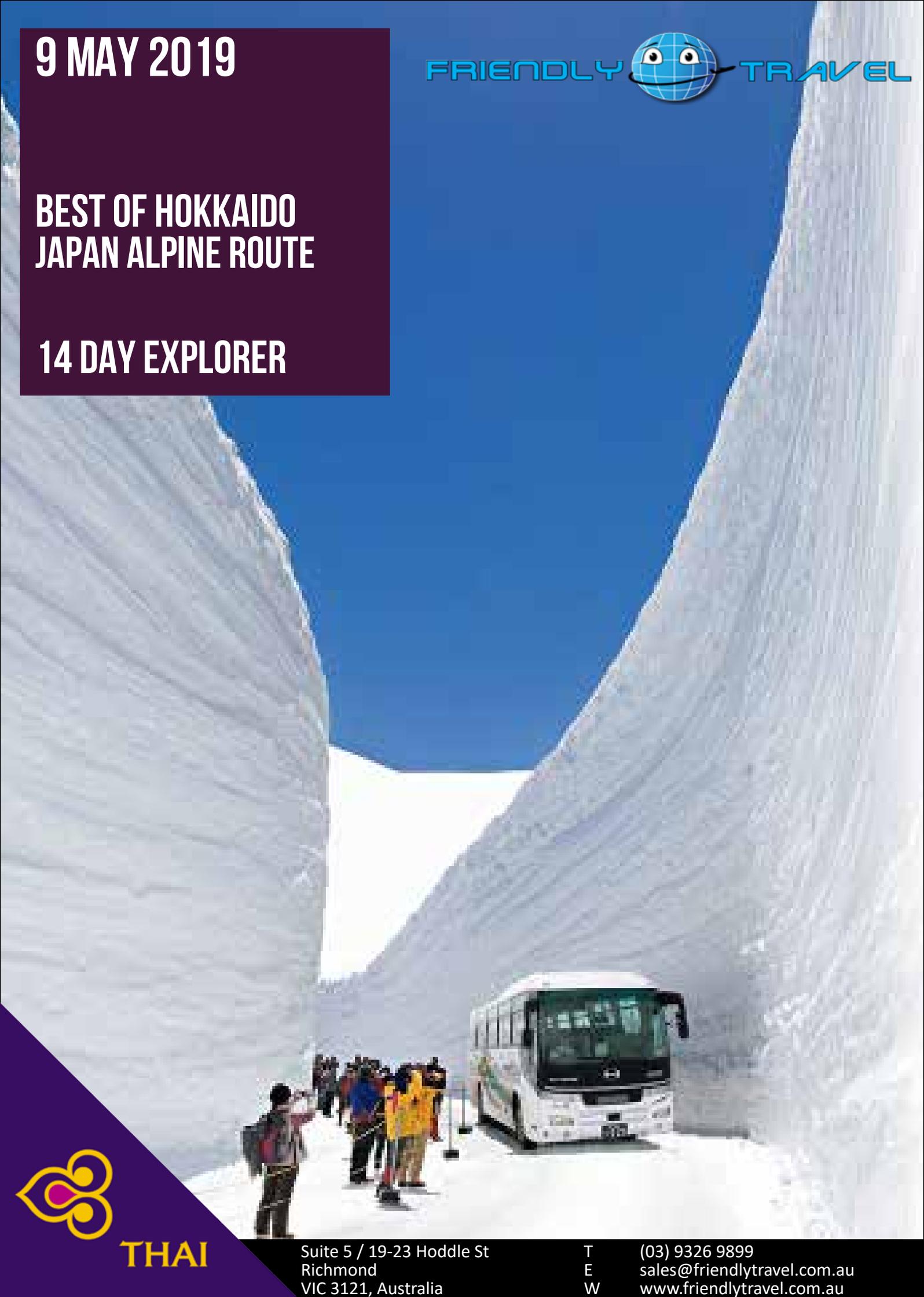


**9 MAY 2019**

**FRIENDLY TRAVEL** 

**BEST OF HOKKAIDO  
JAPAN ALPINE ROUTE**

**14 DAY EXPLORER**



Suite 5 / 19-23 Hoddle St  
Richmond  
VIC 3121, Australia

T  
E  
W

(03) 9326 9899  
sales@friendlytravel.com.au  
www.friendlytravel.com.au



Itinerary maps of the trip

Enjoy an iconic Bullet Train ride to Tokyo

## QUICK ITINERARY SUMMARY

- Day 01. Melbourne / Bangkok / Chitose
- Day 02. Chitose / Tokachigawa / Kushiro / Lake Akan
- Day 03. Lake Akan / Sounkyo
- Day 04. Sounkyo / Otaru / Sapporo
- Day 05. Sapporo / Noboribetsu
- Day 06. Noboribetsu / Lake Toya
- Day 07. Lake Toya / Hakodate
- Day 08. Hakodate / Tokyo Via Bullet Train
- Day 09. Tokyo / Matsumoto
- Day 10. Matsumoto / Alpine Route / Toyama
- Day 11. Toyama / Shirakawago / Kanazawa
- Day 12. Kanazawa / Kyoto / Osaka
- Day 13. Osaka Free Day Then Transfer To Airport
- Day 14. Osaka / Bangkok / Melbourne

### BEFORE YOU BOOK

Price based on departing from Melbourne

If you are from another state, please let us know and we will check pricing for you!

# DATES AND PRICES

BASED ON TWIN SHARING

DEPART	RETURN	REGULAR PRICE	EARLY BIRD PRICE (BOOK BEFORE 31 JANUARY 2019)
9 MAY 2019	22 MAY 2019	\$6,380*/PERSON	<b>\$5,980*/PERSON</b>

\* **ALL IN PRICING** Price includes land and air contents, airport taxes and gratuities.

## HIGHLIGHTS & INCLUSIONS

- Daily meals as per itinerary
- International airfare  
(Thai Airways - Economy)
- Entrance to places as per itinerary and English Tour guide
- A bottle of water provided daily
- Visit the beautiful Hokkaido Island of Japan
- Sample the finest Japanese wines at Ikeda wine factory
- Sapporo Beer Factory Tour
- High speed Bullet train experience from Hakodate to Tokyo (approx 3 hours)
- Visit the famous Alpine Route—Tateyama Kurobe with 20m high snow walls

## FLYING WITH

**THAI**

Thai Airways is the flag carrier of Thailand with its hub at Bangkok Suvarnabhumi Airport. It is certified with the 4-Star Airline Rating by Skytrax for the Quality of its Onboard product and service, and for the home base Airport service standards.

4 STAR AIRLINE  
SKYTRAX

save up to \$200 off your next tour with our  
**[welcome back program]**

This is our way of saying Thank You and rewarding customers who have been on multiple tours with Friendly Travel.

The program works as follows :

1. Register for any future Friendly Travel organised tour by paying the initial deposit
2. We will then apply a further discount based on the number of tours you have completed in the last 36 months (from the date you registered)
3. The discount table is calculated as follows (capped at a maximum \$200 per person)
4. Other conditions apply with full details on our website [friendlytravel.com.au](http://friendlytravel.com.au).

Number of tours join in the last 36 months

1	2	3	4	5	6	7 (or more)
\$50	\$75	\$100	\$125	\$150	\$175	<b>\$200</b>

Discount applied for each tour

# DAILY ITINERARY

## DAY 01. MELBOURNE / BANGKOK / CHITOSE

This afternoon, we depart from Melbourne (or your home city if a flight is available) via Thai Airways and arrive into Bangkok at later tonight. After a short transit, we board our flight to Chitose airport.

Meals – As per flight

## DAY 02. CHITOSE / TOKACHIGAWA / KUSHIRO / LAKE AKAN

Our flight arrives into Chitose airport in the morning. This airport is the largest airport on the island of Hokkaido. This morning, we visit Tokachikawa bridge and enjoy a view of the beautiful scenery. Along the way we'll visit Ikeda wine factory where you will get to sample the finest Japanese wines. Afterwards, we make our way into Kushiro, often fondly regarded as the 'the town of mist' – which is situated in the southeastern part of Hokkaido and here, take in the magnificent view of the marshland. Tsurumi-dai is also on today's itinerary – have the unique opportunity to take photos of the Japanese cranes. We then continue our journey to Lake Akan, famous for a rare water plant called Marimo. Lake Akan Hot spring area is considered as one of the most beautiful sights in eastern Hokkaido. Later tonight we head out for our first dinner together.

Meals – As per flight / L / D

Overnight – Akan Gozensui Hotel or similar

## DAY 03. LAKE AKAN / SOUNKYO

This morning after breakfast we depart for Lake Mashu, which ranks first in terms of water transparency in the world. This mysterious lake is rarely seen because of the thick mist which lends to its nickname – Mysterious Lake. Afterwards we visit Mt Io, a mountain which is covered in yellow sulfur. Abashiri Prison museum is up next! In this museum, the buildings that were actually used in the Meiji era have been preserved and shown to the public. In those days, the construction wood was made by hand and not by machine. Hence you will be able to see the rough surface of the big beams and pillars that the prisoners made. As we drive along the coast of Okhotsk Sea, you might be lucky enough to catch a glimpse of the drift ice (Ryuhyo-kan). Today we will also drop into Kitami fox farm. By the end of today, we will have arrived into Sounkyo.

Meals – B / L / D

Overnight – Sounkyo Kanko Hotel or similar

## DAY 04. SOUNKYO / OTARU / SAPPORO

After breakfast our group will visit Sounkyo Ginga & Ryusei falls at the foot of Mt. Daisetsu. This great canyon surrounded by cliffs on both sides is a sight to behold especially the two waterfalls (Ginga & Ryusei waterfalls). Thereafter we head towards Otaru. Here, enjoy a photo stop at the Otaru Canal where all the century-old stone warehouses are lined on both sides of the canal. The Kitaichi Glass Museum is on the agenda next – famous for its unique lamps and hand-blown glassware. This place also houses the historical red brick & Domoto music box museum where you can admire all the beautiful crated music boxes and listen to its heavenly music. In the afternoon we reach Susukino in Sapporo which is Japan's largest entertainment district north of Tokyo for some free time!

Meals – B / L / D

Overnight – Sapporo ANA Holiday Inn or similar

Red headed Japanese crane is one of the symbols of Japan



The magnificent view of Lake Mashu



Otaru Canal with century-old stone warehouses lining on both sides

Odori Park - the green heart of Sapporo



An overview of Goryokaku Fort in Hakodate



**DAY 05. SAPPORO / NOBORIBETSU**

After breakfast we stop at Odori Park which is located in the heart of Sapporo, separating the city into north and south parts. This park stretches about one and a half kilometres and offers pleasant green space during the warmer months. Today we also enjoy the view from the Sapporo TV Tower, and then visit the Clock Tower. Thereafter we drop into Sapporo Beer factory. We also visit the famous Ishiya Chocolate Factory. Afterwards, we drive to Date Jidaimura a historic theme park highlighting the Edo Period, one of the most attractive eras in Japanese history. Step back in time to enjoy traditional games, activities, theaters, street performances and more. Then it is off to Noboribetsu, a city in Iburi subprefecture, Hokkaido.

Meals – B / L / D

Overnight – Manseikaku Noboribetsu Hotel or similar

**DAY 06. NOBORIBETSU / LAKE TOYA**

This morning, drive to the Shiraoi Ainu village, where you can get a better picture of the Ainu lifestyle through the display of the precious heirlooms and household utensils and traditional embroidery. Afterwards, we head to Mt Showa Shinzan which is still an active volcano. At the foot of the mountain you can see Ezo grizzly bears and their cubs at the Bear Ranch. Tonight we stay in the region of Lake Toya.

Meals – B / L / D

Overnight – Manseikaku Lake Toya Hotel or similar

**DAY 07. LAKE TOYA / HAKODATE**

After a good night's rest we depart Lake Toya region for Hakodate – a Japanese city often called the gateway to Hokkaido. Upon arrival, enjoy a city tour covering Kanemori Red Brick warehouse, Goryokaku Fort and also a cable car ride at Mount Hakodate to see the city views! To finish off the day, enjoy a bit of free time at Motomachi shopping arcade.

Meals – B / L / D

Overnight – Loisir Hakodate Hotel or similar

**DAY 08. HAKODATE / TOKYO VIA BULLET TRAIN**

This morning, we bid farewell to Hakodate as we make our way to the train station for our bullet train experience to Tokyo! This relaxing ride should take at least 3 hours before arriving into the busy city of Tokyo. Upon arrival, we will check into our hotel and then enjoy a bit of free time to explore our surroundings before gathering again for our first dinner at Tokyo.

Meals – B / Own arrangements / D

Overnight – Tokyo Metropolitan Hotel or similar

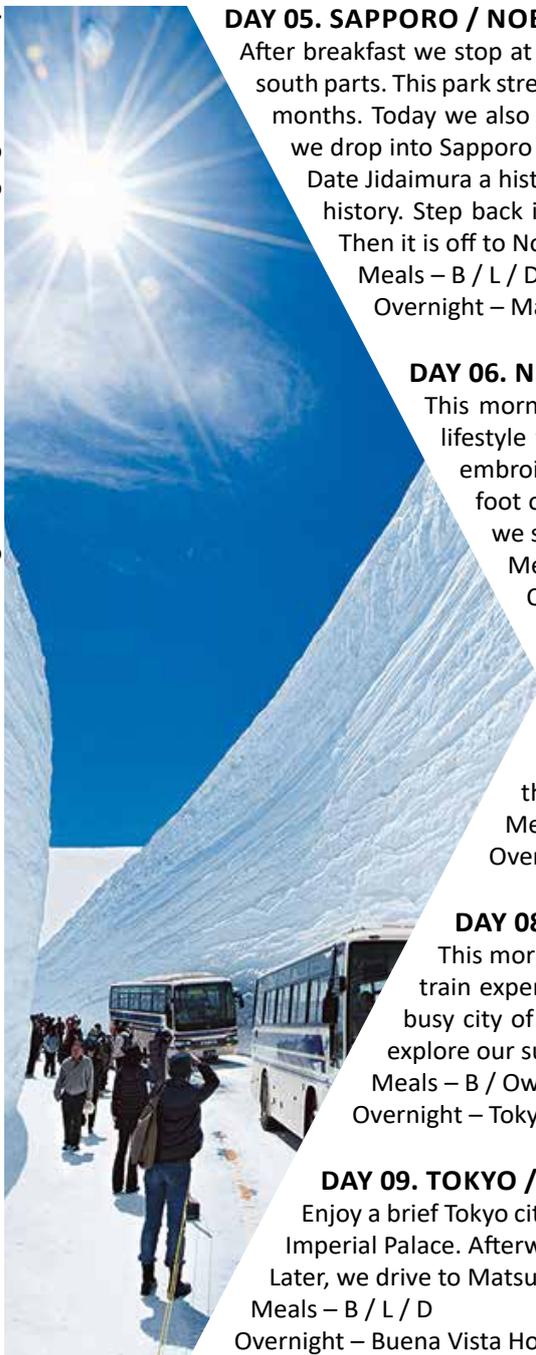
**DAY 09. TOKYO / MATSUMOTO**

Enjoy a brief Tokyo city tour this morning which includes Asakusa Temple, a photostop at Tokyo Tower and the Imperial Palace. Afterwards, drive to visit Shinjuku and Shibuya regions for a bit of free time to explore as well. Later, we drive to Matsumoto which is the gate way to the Alpine route for our overnight stay.

Meals – B / L / D

Overnight – Buena Vista Hotel or similar

The Towering Walls of Snow - one of the main highlights of the trip



# DAILY ITINERARY

## DAY 10. MATSUMOTO/ALPINE ROUTE/TOYAMA

The major highlight of this itinerary will be the famous Alpine Route called the Tateyama Kurobe! A magnificent mountain sightseeing route, the pride of Japan, connects Toyama City and Omachi City. In spring, snow plow trucks carve out the road, creating 20m-high walls on both sides, called the “Yuki-no-Ohtani” (Towering Wall of Snow). This is normally seen between mid April to June annually and is truly a unique experience.

Meals – B / L / D

Overnight – ANA Crown Plaza Hotel or similar

## DAY 11. TOYAMA/SHIRAKAWAGO/KANAZAWA

After breakfast we leave the area of Toyama and make our way towards Kanazawa whilst dropping into Shirakawago for a quick visit. Kanazawa is the capital of Ishikawa and is well known for its well preserved Edo Period districts, art museums and handicrafts. Enjoy a visit to Kenrokuen Garden, one of Japan’s three most beautiful plantations and then spend some time in Higashi Chaya.

This district is well-known as having the most tea houses in Kanazawa. Besides that, there are many long established and new craft shops, so you’ll enjoy strolling, having a coffee break, and enjoying the overall atmosphere.

Meals – B / L / D

Overnight – ANA Crown Plaza Hotel or similar

## DAY 12. KANAZAWA / KYOTO / OSAKA

After breakfast this morning we drive towards the famous city of Kyoto for a visit. Kyoto was once the capital of Japan and is home to thousands of classical Buddhist temples. Here we will visit the Kiyomizu temple – one of the most celebrated temples in Japan. Afterwards we also visit the other well known temple – Kinkakuji – also known as the Golden Pavillion. In the afternoon, we continue our drive towards Osaka (with a photostop at Osaka castle along the way).

Meals – B / L / D

Overnight – Osaka Plaza Hotel or similar

## DAY 13. OSAKA FREE DAY THEN TRANSFER TO AIRPORT

The city of Osaka is fully yours to explore for half of today! This large shipping port city is the commercial centre of the island of Honshu and is known for its modern architecture, nightlife and hearty street food! Just a bit after 1pm, we meet up and head to Osaka airport for our flight to Bangkok departing at 5.35pm. In a few hours, we will arrive into Bangkok airport and feel free to stretch your legs to do a bit of shopping!

Meals – B / Own Arrangement

## DAY 14. OSAKA / BANGKOK / MELBOURNE

Shortly after midnight your flight for Melbourne departs – sit back and relax and not long you will arrive back home. We hope you enjoyed your trip!

Meals – As per flight

Kanazawa, well known for its well preserved Edo Period districts



Kiyomizu temple - one of the most celebrated temples in Japan



Osaka is yours to enjoy for half of the day before we head home

# FRIENDLY TRAVEL BOOKING CONDITIONS

*It is important that you read and understand the following conditions before making your booking.*

## Reservation and Deposit

Reservations can only be confirmed upon receipt of a non-refundable deposit of \$400 per person payable to Friendly Travel together with a completed and signed booking form and is subject to availability. Payment is to arrive to us or your travel agent within 3 days of receiving confirmation that the company is holding space for you. Friendly Travel reserves the right to correct any errors in rates quoted or calculated, or any omissions made at any time during your booking with or without notice. Any verbal quote given is only an indication of the final price and is subject to confirmation in writing. By sending a deposit the client agrees to be bound by the terms and conditions set forth by this document. Friendly Travel reserves the right to request a partial payment of the final balance more than 60 days prior to departure (eg. airfare portion/cruise payment) in the event that tickets need to be issued by our office or by our operators overseas due to ticketing time limits. Normally a partial payment of the final balance will be stipulated by our staff or in the tour brochure.

## Year round early payment offer

We require full payment (per person) at the time of booking and before the final date of the offer which is specified on the website and brochure. Our "WELCOME BACK" offer can also be applied in addition to this discount. Friendly Travel will also honour any further advertised offers after payment and will refund to you the difference within 60 days of departure. Full cancellation penalties will apply if you decide to cancel after making full payment – please refer to "Cancellations by Customer". If Friendly Travel cancel your tour, please refer to "Cancellations by Friendly Travel Service".

## Balance of Payment

The balance of payment must be received 60 days prior to departure. If the booking is made within 60 days of departure, then full payment is required immediately upon such booking is confirmed. If the booking is made by yourself and also acting on behalf of other persons, your signature will be taken as having accepted the booking conditions by all the persons concerned. Late reservations may be accepted subject to availability. In some cases, a higher package tour fare may incur. Failure to pay in full by the due date may result in additional costs which will be passed on as a late payment fee of \$30 per booking or cancellation at the discretion of Friendly Travel Service.

## Additional Fees and Charges

The advertised tour package price is not inclusive of the relevant airline imposed airport taxes/surcharges, any applicable gratuities (tips), travel insurance and applicable entry Visas and is based on twin sharing and travelling in a group. Any deviation from the set itinerary will incur additional airline ticket costs (Amendment Fee) from \$95 plus any applicable landing airport taxes and is strictly subject to availability. Arrangements such as transfers, accommodation etc. outside the set group arrangements/dates are at an additional cost and are not covered by the Amendment Fee. After tickets have been issued by the airline – no amendments to the flight schedules can be made. Any amendment to a confirmed tour booking must be made prior to the nominated full payment date. Multiple amendment fees may be applied for each request.

## Payment Options

By Phone: Please call us on 03 9326 9899 with your credit card details (number, expiry date and name on the card)  
By Cheque: Please make cheques payable to FRIENDLY TRAVEL PTY LTD and if mailing please post to PO BOX 1295, Richmond North VIC 3121 or 5/19-23 Hoddle St, Richmond, VIC, Australia. Cheques must be clear funds by due date stipulated on your booking form (this usually takes three business days).  
Direct Deposits: A copy of all direct deposits must be mailed or emailed to our office.  
Bank Details:  
Bank Name: WESTPAC  
BSB No: 033365  
Account No: 297119  
Account Name: Friendly Travel Pty Ltd  
Credit Card Transactions and Fees (Current as of 1 September 2017): All Visa and MasterCard credit card payments will incur a 1.25% surcharge.  
All Visa and Mastercard debit card payments will incur a 0.40% surcharge  
All American Express cards will incur a 2.00% surcharge.  
EFTPOS – no surcharge

## Cancellations by Customer

All cancellations must be in writing to Friendly Travel and will be subject to the following cancellation charges from the date the written cancellation is received:  
More than 60 days prior to departure; loss of deposit and administration fees associated with applicable partial payments Between 22 to 59 days before departure; forfeit of 25% of total tour package plus applicable airline(s)/cruise(s) cancellation fees  
Cancellation within 21 days of departure: – the whole tour cost  
In the event of a cancellation any refunds will be less administration fees including visa, transfer fees, fuel surcharge and any other transport related cancellation fees and any applicable amendment fees.  
Regrettably, cancellation charges and fees cannot be waived. There can be no exceptions. No refund will be made for any unused portions of the holiday after the departure date. Please note that employees of any overseas company or staff of Friendly Travel outside Australia are not authorised to give any guarantees or agreements to customers in respect of refunds or any other matters.

## Cancellations by Friendly Travel Service

Within 75 days prior to the scheduled tour departure date, Friendly Travel will review if we have sufficient numbers. We reserve the right to cancel or vary a tour prior to departure due to insufficient numbers or operational changes out of our control. In such an

event we may offer alternative travel dates or tours and if there is a difference in cost, it will be at additional expense. Should these options not be acceptable, Friendly Travel will refund the full price paid, less any visa cost. If a tour is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Friendly Travel can accept no responsibility for losses or accidental expenses incurred. All such losses or expenses will have to be borne by the passengers. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent operators to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Friendly Travel shall not be liable for any claim whatsoever arising from such events.

## Hotel Descriptions, maps, pictures and Itinerary variations

Friendly Travel constantly strives to improve tour itineraries and features. If such improvements can be made, or unforeseen circumstances beyond our control make changes necessary – we reserve the right to vary itineraries and to substitute hotels. Hotel descriptions featured in our brochures are based on current hotel guides provided by suppliers. Any facilities described are subject to change at any time. Maps and photographs are included for general information only and may not necessarily reflect actual routings, location or services. Friendly Travel has made reasonable enquiries to verify that the descriptions and details are accurate but does not warrant that they are. Our tour operators overseas have the control over hotel accommodation, transportation, meals, sightseeing, etc., during the entire period there. These tour operators and their associate agents reserve the right to alter their arrangements due to unforeseen circumstances. When such as event does occur, Friendly Travel shall bear no responsibility.

## Reservation and Check-in time

After tickets have been issued, no change is permitted to the outbound or inbound reservations. It is vitally important that you must observe the regulations regarding arrival time for your check-in procedure. Anyone who fails to observe these regulations and subsequently misses the scheduled departure time will bear all the additional expenses for any alternative arrangements made. Such alternative arrangements are subject to availability. Please remember to re-confirm your flight 72 hours before depart from overseas back to Australia.

## Insurance and Seatbelts

Insurance cover is strongly recommended whenever travelling abroad. Customers are advised to obtain adequate cover for their travel plans. Please ask our staff for a quotation on travel insurance if required. Friendly Travel cannot in any way be made liable for any cost incurred by the customer on any tour. Please note that seatbelts are not compulsory by law in certain parts of the world and therefore the local people largely choose not to wear them. For this reason local operators may or may not have seatbelts in vehicles or they may be hidden underneath protective seat covers. It is recommended that where seatbelts are available customers must use them and remain seated at all times while the vehicle is moving. As such, customers acknowledge that seatbelts may not be available and therefore travel at their own risk. Customers warrant that they shall not make any claim whatsoever arising for injury or damage in respect of, arising from or contributed to by the absence of seatbelts and hereby release Friendly Travel from all such claims.

## Tour Participation

Children under 18 years of age must be accompanied by an adult. Passengers with disabilities are welcome on Friendly Travel tours providing they are accompanied by an able-bodied companion and do not require special assistance from Friendly Travel personnel. We reserve the right to refuse to carry anyone if it is felt the individual cannot cope with the requirements of coach tour travel and may require services and facilities that Friendly Travel cannot guarantee will be available. You agree to not hold us responsible for any decision made by them or any other provider to refuse to carry you, provide facilities or accommodation to you or to provide any service to you. As a precaution we advise that you check with your family doctor to see if you are fit to travel. We may ask that you obtain a copy of the doctor's certificate indicating that you are fit to travel if you are over the age of 70. Friendly Travel retains the right to remove customers from our group tours for reasons that impact the enjoyment or safety of other tour members, such as, but not limited to, the physical, medical or mental inability of customers to undertake the arrangements of the tour, unsocial or unruly behaviour, or the carriage of prohibited substances and materials.

## Health Requirements

All customers are required to familiarise themselves with all health requirements specific to the countries being visited. All customers are encouraged to visit their doctor prior committing to any Friendly Travel tour to confirm that they are physically able to undertake the day-to-day requirements of the itinerary. Should any ailments either exist at the time of booking, or arise before their departure from Australia, the customer must inform Friendly Travel.

## Travel documents

We ask for a copy of the passport upon registration to minimise documentation and typing inaccuracies when making relevant reservations on your behalf. A passport with a minimum of six months validity is required for customers travelling to all countries in our programme. If a visa fee is required for Australian passport holders we will advise you of the additional cost and assist you with obtaining the visa. For Non-Australian passport holders, we suggest that you contact the relevant Embassy/Consulate with regards to obtaining the visa. Friendly Travel cannot guarantee that any visa will be issued by the relevant authority and accepts no responsibility if a visa application is refused. Any cancellation fees or other expenses incurred by the customer due to the refusal of a visa will be entirely the customer's liability. We recommend that you review information

provided by the Australian Department of Foreign Affairs and Trade prior to making your booking by calling 1300 555 135 or by visiting their website [www.dfat.gov.au](http://www.dfat.gov.au) for the latest information. We strongly recommend that you familiarise yourself with the latest Government Consular advice and information.

## Single Travelling

Single room is available on request which is subject to availability and a supplement will be required to be paid.

## Room sharing with another passenger

In the situation of two independent travellers who agree to travel with each other on tour, we request that both make communication before paying the tour deposit and advise us in writing of willingness to travel together.

There may be a situation in which you will need to pay a single supplement if your partner(s) decide to cancel.

- Outside 60 days of departure date

If a partner decides to cancel, then the cancellation policy applies plus fees. The person who did not cancel has a choice of either paying any additional single passenger supplement (if applicable) to continue travelling or if they decide to cancel they can have their initial depWosit back.

- Within 60 days of departure date

If one of the partners decides to cancel then the full cancellation policy applies to them. The remaining passenger can continue to travel at no penalty however if they decide to cancel as well then the cancellation policy will also apply.

- Decision to split whilst on tour

In the circumstance where both room sharing participants agree to seek their own room whilst on tour, responsibility for any additional fees will be divided equally between participants and is also subject to hotel availability.

## Responsibility

Friendly Travel Pty. Ltd. (hereinafter referred to as the operator) and their agents act as agent only to the transportation services (airlines, coach companies, railroads, shipping companies), hotels and firms and shall not assume any responsibility for loss, damage, injury, accident, delay, changes in schedule, hotel overbooking or other inconvenience to the passenger whether by reason of defect in any vehicle or through acts of default of any company or person engaged in conveying or housing the passenger or in carrying out arrangements of the tour itself overseas or otherwise in connection therewith. The operator shall not assume responsibility in connection with any of the aforementioned services or through acts of war, national disturbances or causes of nature. The transportation companies, hotels and firms shall be exempt from all liability in respect of any detention, delay, loss, damage, sickness or injury however and by whomsoever caused and whatever kind occurring on or to the passenger at any time when the passenger is not on board a carrier or conveyance used or operated by the transportation companies or hotels. The operator, its associates or agents, while taking every care with the passengers' luggage or property, shall not accept any liability for damage, loss or inconvenience in the handling thereof. The Passage Contract in use by the transportation companies or firms concerned shall constitute the sole contract between the transportation companies or firms and purchasers of these arrangements and/or passengers.

## Shopping

Friendly Travel staff and employees are neither qualified nor permitted to ensure or guarantee the quality or value of any goods purchased or the suitability of any retail outlets visited during their tours and the security of using a credit card to purchase such goods. In all cases the purchasing of goods and the use of a credit card for those transactions is entirely at the customer's own risk and at all times the customer must use their own discretion.

## Disclaimer

Our operating airlines/cruiseline do not by virtue of their endorsements of this brochure represent themselves either as contracting with any purchaser of a holiday from Friendly Travel or as having any other legal relationship with any such purchaser.

## Submitting complaints and customer feedback

At Friendly Travel we are committed to ensuring that we deal with complaints and/or feedback effectively and efficiently. Should the customer not be satisfied with any aspect of their arrangements they must immediately inform the Tour escort or local guide who will endeavour to resolve the issue at the time. If you wish to lodge a complaint or submit feedback to our customer relations team you can also email Friendly Travel ([sales@friendlytravel.com.au](mailto:sales@friendlytravel.com.au)).

## Customer Privacy

We are collecting your personal information so that we can process your booking. We will also keep you up to date with other Friendly Travel tours and product information which may be of interest to you if you have consented to this. You can opt out of receiving information at any time if you choose to do so by emailing us. You understand that Friendly Travel may post images or photos taken during tours via our company website and social media outlets and also may use comments for future advertising and publicity material. By signing our booking form you consent for us to use your photographic/video likeness in our advertising material.

## Agent Responsibilities

It is the travel agents' responsibility to ensure that all invoice and itinerary details and documentation issued by Friendly Travel are correct and that the customer is aware of our booking conditions and other clauses outlined in this document.

## Law of Contract

The purchase of any escorted tour services offered by Friendly Travel Pty Ltd (ABN 85 005 44Q1 252) or referred to as ("The Company") constitutes a contractual arrangement between yourself and The Company, and represents your acceptance of our Terms & Conditions as set out herein. Please ensure that you carefully read

# BOOKING FORM



Please complete this form and together with a copy of your current passport, return it to Friendly Travel together with a deposit payment of \$400 per person payable to Friendly Travel. Please read our tour conditions in this brochure carefully before signing this form. Reservation is only accepted subject to these conditions and will only be confirmed until receipt of deposit payment is attached to this form.

## 1. NAME OF TOUR - 14 DAY BEST OF HOKKAIDO & ALPINE ROUTE EXPLORER (9 MAY 2019)

## 2. PASSENGER DETAILS

#	Tittle <small>(Mr/Mrs/Ms/Miss)</small>	Surname	Given Name(s)	Passport type Nationality Passport number	Frequent Flyer Number (optional)	Date of Birth	Do you have Travel Insurance	Special dietary needs? Please specify	Bedding configuration (twin/double)
1							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
2							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
3							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
4							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	

## 3. MAIN POINT OF CONTACT DETAILS

Name of passenger: \_\_\_\_\_  
 Address: \_\_\_\_\_ Post Code: \_\_\_\_\_ Country: \_\_\_\_\_  
 Home contact number: \_\_\_\_\_ Work contact number: \_\_\_\_\_ Mobile contact number: \_\_\_\_\_  
 Email address: \_\_\_\_\_

## 4. EMERGENCY CONTACT / CONTACT WHILST ON TOUR (IF APPLICABLE)

Passenger 1  
 Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Contact number: \_\_\_\_\_  
 Passenger 2  
 Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Contact number: \_\_\_\_\_  
 Passenger 3  
 Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Contact number: \_\_\_\_\_  
 Passenger 4  
 Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Contact number: \_\_\_\_\_

## 5. CUSTOMER DECLARATION

On behalf of all above person(s), I have read, understand and accept the tour booking conditions on this brochure. I am fit to travel and do not require special assistance (If over 70 years of age we may ask for a doctor's certificate). Please tick - I have been made aware of the following by a Friendly Travel Representative:

Package Price     
  Applicable airport taxes and levies     
  Visa fees which might apply     
  Misc. service fees

Name: \_\_\_\_\_ Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Office Use Only: Deposit(s) received via  
 Cash       Credit card/Eftpos       Cheque       Internet/Bank Transfer  
 Receipt number(s): \_\_\_\_\_ Staff Initials: \_\_\_\_\_