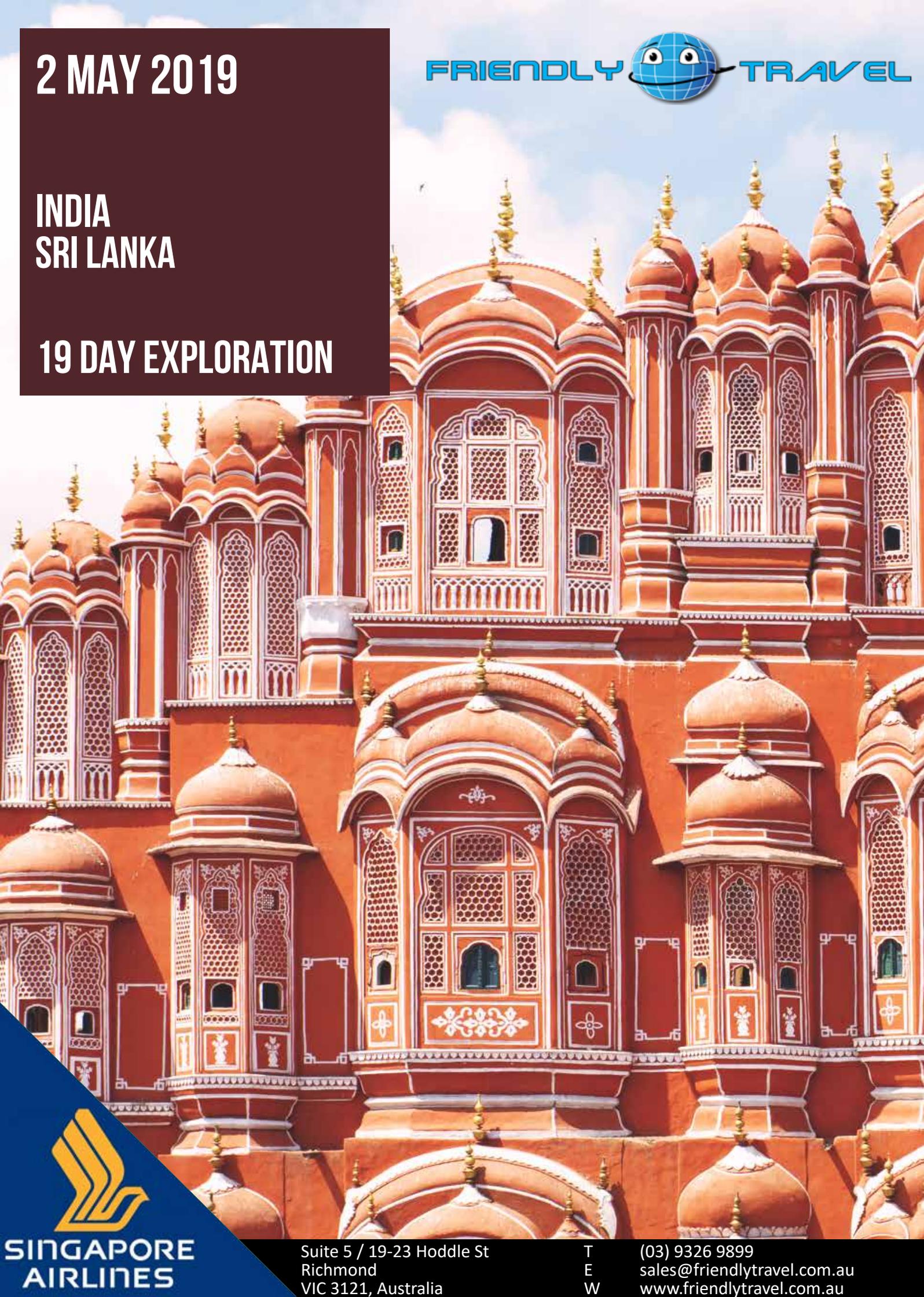


2 MAY 2019

FRIENDLY  TRAVEL

INDIA
SRI LANKA

19 DAY EXPLORATION



SINGAPORE
AIRLINES

Suite 5 / 19-23 Hoddle St
Richmond
VIC 3121, Australia

T
E
W

(03) 9326 9899
sales@friendlytravel.com.au
www.friendlytravel.com.au



India and Sri Lanka Map



Jama Masjid (India)

QUICK ITINERARY SUMMARY

- Day 01 : Melbourne / Singapore
- Day 02 : Singapore / Delhi (India)
- Day 03 : Delhi
- Day 04 : Delhi / Agra
- Day 05 : Agra
- Day 06 : Agra / Jaipur
- Day 07 : Jaipur
- Day 08 : Jaipur / Gurgaon
- Day 09 : Gurgaon / Delhi Airport / Colombo (Sri Lanka) / Negombo
- Day 10 : Negombo / Pinnawala / Dambulla
- Day 11 : Dambulla / Sigiriya / Polonnaruwa / Dambulla
- Day 12 : Dambulla / Matale / Kandy
- Day 13 : Kandy
- Day 14 : Kandy / Nuwara Eliya
- Day 15 : Nuwara Eliya / Yala National Park
- Day 16 : Yala National Park / Ahungalla
- Day 17 : Ahungalla
- Day 18 : Ahungalla / Colombo Airport
- Day 19 : Colombo / Singapore / Melbourne

BEFORE YOU BOOK

Price based on departing from
Melbourne

If you are from another state,
please let us know and we will
check pricing for you!

DATES AND PRICES

BASED ON TWIN SHARING

DEPART	RETURN	REGULAR PRICE	EARLY BIRD PRICE (BOOK BEFORE 31 JANUARY 2019)
2 MAY 2019	20 MAY 2019	\$5,480*/PERSON	\$5,080*/PERSON
SECONDARY DEPOSIT WHEN TOUR IS GUARANTEED – \$500/PERSON			

* **ALL IN PRICING** Price includes land and air contents, airport taxes and gratuities.

Additional fee for Australian passport holder: 80USD evisa for AUS/MAS & 25USD for SIN upon arrival to India (Subject to change)
 Additional fee for all passport holder: 35USD evisa upon arrival to Sri Lanka (Subject to change)

HIGHLIGHTS & INCLUSIONS

- Return flights with Singapore Airlines (including airport taxes)
- One way from Delhi to Colombo flight with Air India
- Accommodation as per itinerary
- Sumptuous meals as per itinerary
- Tour guide and bus services
- Entries to places listed on itinerary including Shore excursions as mentioned in itinerary
- Daily bottle of water provided

FLYING WITH



SINGAPORE AIRLINES

Singapore Airlines Limited is the flag carrier of Singapore with its hub at Singapore Changi Airport. It is certified with the highest, 5-Star Airline Rating by Skytrax for the Quality of its Onboard product and service, and for the home base Airport service standards.



save up to \$200 off your next tour with our **[welcome back program]**

This is our way of saying Thank You and rewarding customers who have been on multiple tours with Friendly Travel.

The program works as follows :

1. Register for any future Friendly Travel organised tour by paying the initial deposit
2. We will then apply a further discount based on the number of tours you have completed in the last 36 months (from the date you registered)
3. The discount table is calculated as follows (capped at a maximum \$200 per person)
4. Other conditions apply with full details on our website friendlytravel.com.au.

Number of tours join in the last 36 months

1	2	3	4	5	6	7 (or more)
\$50	\$75	\$100	\$125	\$150	\$175	\$200

Discount applied for each tour

DAILY ITINERARY

DAY 01: MELBOURNE / BANGKOK / CHITOSE

This evening, we have our bags packed and ready as we board our flight – we invite you to sit back and relax and not long you'll arrive at your first stop.

Meals – As per flight

DAY 02 : SINGAPORE / DELHI (INDIA)

Your overnight flight arrives into Changi airport and not long after, you will re-board your ongoing flight to Delhi. We should arrive at Indira Gandhi International Airport in the morning, where our representative will be holding a placard and waiting to welcome the group outside the Exit gate of arrivals hall. Enjoy a bit of sightseeing in the morning before an early lunch at a local restaurant. Our city tour will cover parts of New Delhi that takes you past the presidential palace, the national parliament the India Gate and more. Then you visit the tomb of Mughal Emperor Humayun and the 800-year-old Qutub Minar, the world's tallest brick minaret, which is decorated with intricate calligraphy. Dinner and overnight at our hotel.

Meals – As per flight / L / D

Overnight – Crowne Plaza Hotel or similar

DAY 03 : DELHI

After breakfast we proceed for sightseeing of Old Delhi. Start the visit from Jama Masjid and later take a short walk into the narrow lanes of the Old Delhi. Pass through the food street and the busy market of Chandni Chowk. Also visit the spice market and smell the purity. Being more adventurous taste a tea from the tea stall or some Indian snack. Experience the rickshaw ride on the busy street of Old Delhi followed by photography stop at magnificent Red Fort, built on the banks of the River Yamuna by the Mughal Emperor Shah Jehan. If time permits also visit Raj Ghat, the memorial to Mahatma Gandhi. After lunch enjoy a bit of time for rest and relaxation before we regroup once again for dinner at our hotel.

Meals – B / L / D

Overnight – Crowne Plaza Hotel or similar

DAY 04 : DELHI / AGRA

After breakfast, we take to the road for Agra, a city whose very name evokes the romanticism and exoticism of India. On arrival, check in at the hotel.

Meals – B / L / D

Overnight – Doubletree by Hilton or similar

DAY 05 : AGRA

Sunrise visit Taj Mahal – perfectly timed to coincide with the rising sun – will literally take your breath away. The fateful tale of love and loss that inspired the Taj is as incredible as the tomb itself. Commissioned by the broken-hearted Emperor Shah Jahan after his beloved wife died in childbirth, this masterpiece of Islamic architecture took some 20,000 laborers and artisans nearly two decades to complete (at a cost of more than \$1 billion in today's money). Return to hotel for breakfast. Afternoon proceed to visit Agra Fort. Agra Fort is an outstanding example of Mughal architecture. This was the seat of Mughal rule and administration and the present structure owes its origins to Akbar who erected the walls and gates and the first buildings on the eastern banks of Yamuna River.

Meals – B / L / D

Overnight – Doubletree by Hilton or similar

DAY 06 : AGRA / JAIPUR

After breakfast drive towards Jaipur. En-route visit Fatehpur Sikri, the abandoned, ghost city of Fatehpur Sikri lies some 40 km from Agra. The city was built by the Emperor Akbar in 1569, in honour of Saint Sheikh Salim Chisti, who prophesied that Akbar would have three sons. For 14 years Fatehpur Sikri was Akbar's capital until a lack of water forced the city to be abandoned. The city is remarkably well-preserved, and visitors can see the Jama Masjid, the tomb of Salim Chisti and several palaces. By late afternoon you will reach Jaipur. Jaipur is a city of history and tradition, dating back to its foundation in the 17th century by Sawai Jai Singh, from whom it derives its name. Jaipur is almost equidistant from Delhi and Agra, and forms part of the famed Golden Triangle, which so many visitors to north India take.

Meals – B / L / D

Overnight – Shahpura House or similar



Visit the incredible Taj Mahal of Agra (India)



The City Palace of Jaipur (India)

**DAY 07 : JAIPUR**

Jeep ride to mount the Fort, which imperiously looks down on the city from atop the Hill of Eagles. You don't just come here for the views – the Amber Fort is a majestic blend of Hindu and Mughal architecture built with red sandstone and white marble. The imposing and forbidding exterior belies the beautiful fusion of art and architecture behind the ramparts. Back in Jaipur, a sightseeing tour takes us to visit the City Palace, with its elaborately carved doorways and the Jantar Mantar observatory.

Meals – B / L / D

Overnight – Shahpura House or similar

DAY 08 : JAIPUR / GURGAON

After breakfast at the hotel we drive towards Gurgaon, enroute lunch at Midway. Upon arrival in Gurgaon we will check in at hotel and rest up – it's been a long day of driving. In the evening, visit "Kingdom of Dreams" for a dance drama theater show followed by dinner.

Meals – B / L / D

Overnight – Crowne Plaza Hotel or similar

DAY 09 : GURGAON / DELHI AIRPORT / COLOMBO (SRI LANKA) / NEGOMBO

This morning we bid farewell to India and early morning we will make our way to Delhi airport for our flight to Colombo, Sri Lanka! On arrival at the Colombo International Airport you will be warmly greeted by our representative and your English speaking guide and transferred to Negombo in an air-conditioned coach. Check in to the hotel.

Meals – B / Own Arrangements / D

Overnight – Gateway Hotel or similar

DAY 10 : NEGOMBO / PINNAWALA / DAMBULLA

After breakfast transfer to Dambulla, an en-route visit The Pinnawala Elephant Orphanage. As you enter the 25-acre coconut property, do not be surprised to witness baby elephants being bottle fed or moving around freely causing absolutely no harm to anyone. It is rightly a heartfelt sight to observe how these gentle giants – orphaned and sometimes three-legged – are taken care of since 1975 at Pinnawala Elephant Orphanage. Up to date, over 20 calves have been born here and it is surprising to note that some of its inmates have even seen their grandchildren during the past few decades! Watch as they feed at 09:15 am, 01:15 pm & 05:00 pm and take a river bath twice a day at 10:00 am & 02:00 pm respectively, an experience that could never be felt anywhere else on earth!

Meals – B / L / D

Overnight – Amaya Lake Hotel or similar

DAY 11 : DAMBULLA / SIGIRIYA / POLONNARUWA / DAMBULLA

After breakfast proceed to Sigiriya Rock Fortress. The 5th century rock citadel of King Kassapa and World Heritage Site – Sigiriya – not only boasts of ancient Sri Lankan engineering & urban planning supremacy but also acclaimed to be one of the finest monuments of art & culture. Step through the gigantic 'Lion Paws' – overlooking the symmetrical royal gardens below – to comprehend the absolute splendour that once dominated this rock fortress. Walk in the shade of an eminent 'mirror wall' embracing the Western face of Sigiriya representing an artistic hundred meters laminated with graffiti. Wander into the well-fabricated museum downstairs for an epic journey of yesteryears to realize how the citadel floated above citizens with the castle, ponds and irrigation systems for centuries. Thereafter, we visit the Polonnaruwa Ancient City – Walk across its scattered walls of the World Heritage Site – blessed by stupas, resting Buddha statues, irrigation canals and fantastically carved Hindu sculptures – while observing the relic house – Watadage – which boasts of beautiful stone carvings. Take a close glance and you will realize a subtle Hindu influence on architecture and statues found in Polonnaruwa. Nissankamalla Council Chamber is however, a head-spinning beauty to just sit back and observe with its swaying pillars reminding the aesthetics of a powerful kingdom which rests beside Parakrama Samudraya – sea of Parakramabahu & masterpiece of irrigation! Return to the hotel after the excursion.

Meals – B / L / D

Overnight – Amaya Lake Hotel or similar

DAY 12 : DAMBULLA / MATALE / KANDY

After breakfast transfer from Dambulla to Kandy, visit a spice garden on-route. An agricultural zone in the Central Province, Matale seldom drops off the maps due to its remarkable contribution through flagship crops of the island extending from tea, rubber & vegetables to spices. Stop by the side of a spice garden – into which you will be most welcome – and observe the therapeutic values of spices & processes over a refreshing cup of herbal tea! If you wish, spend some time idling on the hardened streets if you mean a real town adventure filled with voices and colors. On completion proceed to Kandy and check in at the hotel.

Meals – B / L / D

Overnight – Amaya Hills hotel Kandy or similar

DAILY ITINERARY

DAY 13 : KANDY

After breakfast visit the Temple of the Tooth Relic, museum, Audience Hall, Rajah Tusker Hall and take a drive around the Kandy Lake. Experience an ancient Kandyan legacy engraved around its crown jewel, the temple of the sacred tooth relic of Lord Buddha. A stroll across this small lakeside town – cradled among the misty hills – will feature the Kandy City Centre – bundled with latest and world class brands, bazaar, an arts & crafts centre, as well as a gem museum & lapidary. Drive towards Victoria Golf Course, undoubtedly one of the best golf courses in the world for a sweep blended with class and style. Or walk in colour as you glide through fresh fruits and vegetables in the Kandy market. Fine tune your evening by stepping to the beat of traditional music & drumming amplified by a cultural show enhancing the rich and vibrant culture of the Wonder of Asia, Sri Lanka.

Meals – B / L / D

Overnight – Amaya Hills hotel Kandy or similar

DAY 14 : KANDY / NUWARA ELIYA

After breakfast transfer to Nuwara Eliya. Misty steep roads, twisting through lush green blankets of tea bushes in a cool climate, remind visitors that they are within the range of the renowned British colonial retreat, Nuwara Eliya. Augmented by an English countryside atmosphere, the city of light – once governed by English & Scottish planters – is still studded with colonial bungalows, hedgerows & one of the finest 18-hole golf courses in the world. Upon arrival to your hotel, we will make the rest of the day as a bit of rest and relaxation.

Meals – B / L / D

Overnight – Grand Hotel Nuwara Eliya or similar

DAY 15 : NUWARA ELIYA / YALA NATIONAL PARK

After breakfast transfer to Yala and check in at the hotel. Proceed on an evening safari at Yala National Park. Spreading into a vast 1259 Km² Yala – with its glory spinning around vast grasslands, shrubs, tanks and dunes – rightfully is the heartland of wildlife in Sri Lanka. As your jeep rumbles through the giant gates of Yala, you are not only stepping into the most visited national park in the country, but also the lands of a civilization which thrived during the reign of Sri Lankan kings. Its usual inmates cover herds of elephant, sloth bear, spotted deer, jackal, extensively populated birdlife as well as the highest density of leopards in the world that garnish the park to be one of the finest destinations in the country. Feel the rough track as your jeep thunders over rocks and swish passing narrow bends for an exhilarating experience blended with the cries of wilderness under the tropical sun.

Meals – B / L / D

Overnight – Jetwing Yala or similar

DAY 16 : YALA NATIONAL PARK / AHUNGALLA

After breakfast transfer to Ahungalla and check in at the hotel. Ahungalla is known primarily for its sandy beach, accompanied by a wide palm belt, considered to be one of the best on the island. The rest of the day is at leisure to enjoy this amazing place.

Meals – B / L / D

Overnight – Riu Ahungalla or similar

DAY 17 : AHUNGALLA

After breakfast proceed to visit the Galle Fort & Ramparts. Galle is Sri Lanka's most historically interesting town and was a major port until about 100 years, but today still handles shipping and sailing boats in the natural harbor. Stroll around the lighthouse and harbor or visit the old town where you can see the traditional lace makers and wood carvers and purchase some the finest souvenirs. Afterwards we visit the Dutch Fort – the oldest landmark and a "World Heritage Site" in which the central city is contained. Today, the 90-acre Galle Fort shows no evidence of the Portuguese founders. The Dutch incorporated the Portuguese northern wall in a great rampart in 1663. A second, taller wall was built inside of it. Between the two walls, a covered passage connected the central bastion with the Fort's two half bastions overlooking the sea. We then return to our hotel in the afternoon for lunch and dinner.

Meals – B / L / D

Overnight – Riu Ahungalla or similar

DAY 18 : AHUNGALLA / COLOMBO AIRPORT

After breakfast we transfer from Ahungalla to Colombo sightseeing and lunch (about 2.5 hours away). Proceed to Colombo via expressway and exit from Kottawa and visit the New Parliament (remote view), BMICH, Independence Square and drive via Green path near to the Vihara Maha Devi Park and Town Hall. Also if time permits, pick up your last minute souvenirs with a visit to Barefoot – Colombo's most interesting and Original shop. Later in the evening, proceed to Gateway Hotel for your farewell dinner and freshen up before our late night flight out of Colombo.

Meals – B / L / D

DAY 19 : COLOMBO / SINGAPORE / MELBOURNE

Your flight to Singapore departs shortly after midnight and we expect to land early into Changi Airport. Not long after, we board our connecting flight back home. Sit back and relax and not long you will arrive back home. We hope you enjoyed your trip!

Meals – As per flight

FRIENDLY TRAVEL BOOKING CONDITIONS

It is important that you read and understand the following conditions before making your booking.

Reservation and Deposit

Reservations can only be confirmed upon receipt of a non-refundable deposit of \$400 per person payable to Friendly Travel together with a completed and signed booking form and is subject to availability. Payment is to arrive to us or your travel agent within 3 days of receiving confirmation that the company is holding space for you. Friendly Travel reserves the right to correct any errors in rates quoted or calculated, or any omissions made at any time during your booking with or without notice. Any verbal quote given is only an indication of the final price and is subject to confirmation in writing. By sending a deposit the client agrees to be bound by the terms and conditions set forth by this document. Friendly Travel reserves the right to request a partial payment of the final balance more than 60 days prior to departure (eg. airfare portion/cruise payment) in the event that tickets need to be issued by our office or by our operators overseas due to ticketing time limits. Normally a partial payment of the final balance will be stipulated by our staff or in the tour brochure.

Year round early payment offer

We require full payment (per person) at the time of booking and before the final date of the offer which is specified on the website and brochure. Our "WELCOME BACK" offer can also be applied in addition to this discount. Friendly Travel will also honour any further advertised offers after payment and will refund to you the difference within 60 days of departure. Full cancellation penalties will apply if you decide to cancel after making full payment – please refer to "Cancellations by Customer". If Friendly Travel cancel your tour, please refer to "Cancellations by Friendly Travel Service".

Balance of Payment

The balance of payment must be received 60 days prior to departure. If the booking is made within 60 days of departure, then full payment is required immediately upon such booking is confirmed. If the booking is made by yourself and also acting on behalf of other persons, your signature will be taken as having accepted the booking conditions by all the persons concerned. Late reservations may be accepted subject to availability. In some cases, a higher package tour fare may incur. Failure to pay in full by the due date may result in additional costs which will be passed on as a late payment fee of \$30 per booking or cancellation at the discretion of Friendly Travel Service.

Additional Fees and Charges

The advertised tour package price is not inclusive of the relevant airline imposed airport taxes/surcharges, any applicable gratuities (tips), travel insurance and applicable entry Visas and is based on twin sharing and travelling in a group. Any deviation from the set itinerary will incur additional airline ticket costs (Amendment Fee) from \$95 plus any applicable landing airport taxes and is strictly subject to availability. Arrangements such as transfers, accommodation etc. outside the set group arrangements/dates are at an additional cost and are not covered by the Amendment Fee. After tickets have been issued by the airline – no amendments to the flight schedules can be made. Any amendment to a confirmed tour booking must be made prior to the nominated full payment date. Multiple amendment fees may be applied for each request.

Payment Options

By Phone: Please call us on 03 9326 9899 with your credit card details (number, expiry date and name on the card)
By Cheque: Please make cheques payable to FRIENDLY TRAVEL PTY LTD and if mailing please post to PO BOX 1295, Richmond North VIC 3121 or 5/19-23 Hoddle St, Richmond, VIC, Australia. Cheques must be clear funds by due date stipulated on your booking form (this usually takes three business days).
Direct Deposits: A copy of all direct deposits must be mailed or emailed to our office.
Bank Details:
Bank Name: WESTPAC
BSB No: 033365
Account No: 297119
Account Name: Friendly Travel Pty Ltd
Credit Card Transactions and Fees (Current as of 1 September 2017):
All Visa and MasterCard credit card payments will incur a 1.25% surcharge.
All Visa and Mastercard debit card payments will incur a 0.40% surcharge
All American Express cards will incur a 2.00% surcharge.
EFTPOS – no surcharge

Cancellations by Customer

All cancellations must be in writing to Friendly Travel and will be subject to the following cancellation charges from the date the written cancellation is received:
More than 60 days prior to departure; loss of deposit and administration fees associated with applicable partial payments
Between 22 to 59 days before departure; forfeit of 25% of total tour package plus applicable airline(s)/cruise(s) cancellation fees
Cancellation within 21 days of departure: – the whole tour cost
In the event of a cancellation any refunds will be less administration fees including visa, transfer fees, fuel surcharge and any other transport related cancellation fees and any applicable amendment fees.
Regrettably, cancellation charges and fees cannot be waived. There can be no exceptions. No refund will be made for any unused portions of the holiday after the departure date. Please note that employees of any overseas company or staff of Friendly Travel outside Australia are not authorised to give any guarantees or agreements to customers in respect of refunds or any other matters.

Cancellations by Friendly Travel Service

Within 75 days prior to the scheduled tour departure date, Friendly Travel will review if we have sufficient numbers. We reserve the right to cancel or vary a tour prior to departure due to insufficient numbers or operational changes out of our control. In such an

event we may offer alternative travel dates or tours and if there is a difference in cost, it will be at additional expense. Should these options not be acceptable, Friendly Travel will refund the full price paid, less any visa cost. If a tour is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Friendly Travel can accept no responsibility for losses or accidental expenses incurred. All such losses or expenses will have to be borne by the passengers. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent operators to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Friendly Travel shall not be liable for any claim whatsoever arising from such events.

Hotel Descriptions, maps, pictures and Itinerary variations

Friendly Travel constantly strives to improve tour itineraries and features. If such improvements can be made, or unforeseen circumstances beyond our control make changes necessary – we reserve the right to vary itineraries and to substitute hotels. Hotel descriptions featured in our brochures are based on current hotel guides provided by suppliers. Any facilities described are subject to change at any time. Maps and photographs are included for general information only and may not necessarily reflect actual routings, location or services. Friendly Travel has made reasonable enquiries to verify that the descriptions and details are accurate but does not warrant that they are. Our tour operators overseas have the control over hotel accommodation, transportation, meals, sightseeing, etc., during the entire period there. These tour operators and their associate agents reserve the right to alter their arrangements due to unforeseen circumstances. When such as event does occur, Friendly Travel shall bear no responsibility.

Reservation and Check-in time

After tickets have been issued, no change is permitted to the outbound or inbound reservations. It is vitally important that you must observe the regulations regarding arrival time for your check-in procedure. Anyone who fails to observe these regulations and subsequently misses the scheduled departure time will bear all the additional expenses for any alternative arrangements made. Such alternative arrangements are subject to availability. Please remember to re-confirm your flight 72 hours before depart from overseas back to Australia.

Insurance and Seatbelts

Insurance cover is strongly recommended whenever travelling abroad. Customers are advised to obtain adequate cover for their travel plans. Please ask our staff for a quotation on travel insurance if required. Friendly Travel cannot in any way be made liable for any cost incurred by the customer on any tour. Please note that seatbelts are not compulsory by law in certain parts of the world and therefore the local people largely choose not to wear them. For this reason local operators may or may not have seatbelts in vehicles or they may be hidden underneath protective seat covers. It is recommended that where seatbelts are available customers must use them and remain seated at all times while the vehicle is moving. As such, customers acknowledge that seatbelts may not be available and therefore travel at their own risk. Customers warrant that they shall not make any claim whatsoever arising for injury or damage in respect of, arising from or contributed to by the absence of seatbelts and hereby release Friendly Travel from all such claims.

Tour Participation

Children under 18 years of age must be accompanied by an adult. Passengers with disabilities are welcome on Friendly Travel tours providing they are accompanied by an able-bodied companion and do not require special assistance from Friendly Travel personnel. We reserve the right to refuse to carry anyone if it is felt the individual cannot cope with the requirements of coach tour travel and may require services and facilities that Friendly Travel cannot guarantee will be available. You agree to not hold us responsible for any decision made by them or any other provider to refuse to carry you, provide facilities or accommodation to you or to provide any service to you. As a precaution we advise that you check with your family doctor to see if you are fit to travel. We may ask that you obtain a copy of the doctor's certificate indicating that you are fit to travel if you are over the age of 70. Friendly Travel retains the right to remove customers from our group tours for reasons that impact the enjoyment or safety of other tour members, such as, but not limited to, the physical, medical or mental inability of customers to undertake the arrangements of the tour, unsocial or unruly behaviour, or the carriage of prohibited substances and materials.

Health Requirements

All customers are required to familiarise themselves with any health requirements specific to the countries being visited. All customers are encouraged to visit their doctor prior committing to any Friendly Travel tour to confirm that they are physically able to undertake the day-to-day requirements of the itinerary. Should any ailments either exist at the time of booking, or arise before their departure from Australia, the customer must inform Friendly Travel.

Travel documents

We ask for a copy of the passport upon registration to minimise documentation and typing inaccuracies when making relevant reservations on your behalf. A passport with a minimum of six months validity is required for customers travelling to all countries in our programme. If a visa fee is required for Australian passport holders we will advise you of the additional cost and assist you with obtaining the visa. For Non-Australian passport holders, we suggest that you contact the relevant Embassy/Consulate with regards to obtaining the visa. Friendly Travel cannot guarantee that any visa will be issued by the relevant authority and accepts no responsibility if a visa application is refused. Any cancellation fees or other expenses incurred by the customer due to the refusal of a visa will be entirely the customer's liability. We recommend that you review information

provided by the Australian Department of Foreign Affairs and Trade prior to making your booking by calling 1300 555 135 or by visiting their website www.dfat.gov.au for the latest information. We strongly recommend that you familiarise yourself with the latest Government Consular advice and information.

Single Travelling

Single room is available on request which is subject to availability and a supplement will be required to be paid.

Room sharing with another passenger

In the situation of two independent travellers who agree to travel with each other on tour, we request that both make communication before paying the tour deposit and advise us in writing of willingness to travel together.

There may be a situation in which you will need to pay a single supplement if your partner(s) decide to cancel.

- Outside 60 days of departure date

If a partner decides to cancel, then the cancellation policy applies plus fees. The person who did not cancel has a choice of either paying any additional single passenger supplement (if applicable) to continue travelling or if they decide to cancel they can have their initial depWosit back.

- Within 60 days of departure date

If one of the partners decides to cancel then the full cancellation policy applies to them. The remaining passenger can continue to travel at no penalty however if they decide to cancel as well then the cancellation policy will also apply.

- Decision to split whilst on tour

In the circumstance where both room sharing participants agree to seek their own room whilst on tour, responsibility for any additional fees will be divided equally between participants and is also subject to hotel availability.

Responsibility

Friendly Travel Pty. Ltd. (hereinafter referred to as the operator) and their agents act as agent only to the transportation services (airlines, coach companies, railroads, shipping companies), hotels and firms and shall not assume any responsibility for loss, damage, injury, accident, delay, changes in schedule, hotel overbooking or other inconvenience to the passenger whether by reason of defect in any vehicle or through acts of default of any company or person engaged in conveying or housing the passenger or in carrying out arrangements of the tour itself overseas or otherwise in connection therewith. The operator shall not assume responsibility in connection with any of the aforementioned services or through acts of war, national disturbances or causes of nature. The transportation companies, hotels and firms shall be exempt from all liability in respect of any detention, delay, loss, damage, sickness or injury however and by whomsoever caused and whatever kind occurring on or to the passenger at any time when the passenger is not on board a carrier or conveyance used or operated by the transportation companies or hotels. The operator, its associates or agents, while taking every care with the passengers' luggage or property, shall not accept any liability for damage, loss or inconvenience in the handling thereof. The Passage Contract in use by the transportation companies or firms concerned shall constitute the sole contract between the transportation companies or firms and purchasers of these arrangements and/or passengers.

Shopping

Friendly Travel staff and employees are neither qualified nor permitted to ensure or guarantee the quality or value of any goods purchased or the suitability of any retail outlets visited during their tours and the security of using a credit card to purchase such goods. In all cases the purchasing of goods and the use of a credit card for those transactions is entirely at the customer's own risk and at all times the customer must use their own discretion.

Disclaimer

Our operating airlines/cruiseline do not by virtue of their endorsements of this brochure represent themselves either as contracting with any purchaser of a holiday from Friendly Travel or as having any other legal relationship with any such purchase.

Submitting complaints and customer feedback

At Friendly Travel we are committed to ensuring that we deal with complaints and/or feedback effectively and efficiently. Should the customer not be satisfied with any aspect of their arrangements they must immediately inform the Tour escort or local guide who will endeavour to resolve the issue at the time. If you wish to lodge a complaint or submit feedback to our customer relations team you can also email Friendly Travel (sales@friendlytravel.com.au).

Customer Privacy

We are collecting your personal information so that we can process your booking. We will also keep you up to date with other Friendly Travel tours and product information which may be of interest to you if you have consented to this. You can opt out of receiving information at any time if you choose to do so by emailing us.

You understand that Friendly Travel may post images or photos taken during tours via our company website and social media outlets and also may use comments for future advertising and publicity material. By signing our booking form you consent for us to use your photographic/video likeness in our advertising material.

Agent Responsibilities

It is the travel agents' responsibility to ensure that all invoice and itinerary details and documentation issued by Friendly Travel are correct and that the customer is aware of our booking conditions and other clauses outlined in this document.

Law of Contract

The purchase of any escorted tour services offered by Friendly Travel Pty Ltd (ABN 85 005 44Q1 252) or referred to as ("The Company") constitutes a contractual arrangement between yourself and The Company, and represents your acceptance of our Terms & Conditions as set out herein. Please ensure that you carefully read

BOOKING FORM



Please complete this form and together with a copy of your current passport, return it to Friendly Travel together with a deposit payment of \$400 per person payable to Friendly Travel. Please read our tour conditions in this brochure carefully before signing this form. Reservation is only accepted subject to these conditions and will only be confirmed until receipt of deposit payment is attached to this form.

1. NAME OF TOUR - 19 DAY GOLDEN TRIANGLE INDIA & SRI LANKA EXPLORATION (2/5/2019)

2. PASSENGER DETAILS

#	Tittle <small>(Mr/Mrs/Ms/Miss)</small>	Surname	Given Name(s)	Passport type Nationality Passport number	Frequent Flyer Number (optional)	Date of Birth	Do you have Travel Insurance	Special dietary needs? Please specify	Bedding configuration (twin/double)
1							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
2							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
3							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	
4							<input type="radio"/> No, please provide a quote <input type="radio"/> I have own insurance	<input type="radio"/> No <input type="radio"/> Yes _____ _____	

3. MAIN POINT OF CONTACT DETAILS

Name of passenger: _____
 Address: _____ Post Code: _____ Country: _____
 Home contact number: _____ Work contact number: _____ Mobile contact number: _____
 Email address: _____

4. EMERGENCY CONTACT / CONTACT WHILST ON TOUR (IF APPLICABLE)

Passenger 1
 Name: _____ Relationship: _____ Contact number: _____
 Passenger 2
 Name: _____ Relationship: _____ Contact number: _____
 Passenger 3
 Name: _____ Relationship: _____ Contact number: _____
 Passenger 4
 Name: _____ Relationship: _____ Contact number: _____

5. CUSTOMER DECLARATION

On behalf of all above person(s), I have read, understand and accept the tour booking conditions on this brochure. I am fit to travel and do not require special assistance (If over 70 years of age we may ask for a doctor's certificate). Please tick - I have been made aware of the following by a Friendly Travel Representative:

Package Price
 Applicable airport taxes and levies
 Visa fees which might apply
 Misc. service fees

Name: _____ Signed: _____ Date: _____

Office Use Only: Deposit(s) received via
 Cash Credit card/Eftpos Cheque Internet/Bank Transfer
 Receipt number(s): _____ Staff Initials: _____